

# Customer Satisfaction Survey 2011



**This survey focuses on the STLinux distribution.**

Thank you for taking time to help us; your responses will be used to improve future deliveries of the STLinux distribution. Please add comments wherever you can.




About you			
Name (optional):		Email (optional):	
Customer/Division:		Region:	
Your role:			
What activity are you involved in?		Other:	
Which product family do you use?		<i>If you use more than one product family, please fill out one form for each family.</i>	
How experienced are you with the product family?			
Which <u>target</u> OS are you using?		Version:	

	Not satisfied 		Neutral 		Very satisfied 
What is your overall level of satisfaction with the STLinux distribution?	1	2	3	4	5

STLinux			
Which host x86 PC are you running?		Version:	
Which host x86 Linux are you running?		Version:	
Which version of STLinux are you using?			
Are you targeting an ST reference board, e.g. HDK7105, HDK7108, mb680, mb837?	Yes	No	If "Yes", please specify:
Are you targeting a customer designed board?	Yes	No	If "Yes", please specify the SoC on the board:
Are you building a secure system?	Yes, secure boot Yes, secure kernel space		Yes, secure user space No
Are you using STLinux standalone?	Yes	No, using STKPI/ STMediaFramework	
How do you access the STLinux technology?		If "Other", please specify:	
Which of the following web features do you use?	FTP for RPMs stmyum updates ISO image downloads		Documentation git Bugzilla

What information do you think is missing from <a href="http://www.stlinux.com">www.stlinux.com</a> ?		Do you have a login for the site?	Yes	No
How do you access STLinux support?		If "Other", please specify:		
Have you attended an STLinux training course?	Yes	No	If "Yes", when:	
Do you use STWorkbench?	Yes	No	If "No", are you planning to use it and when?	
Do you use an ST Micro Connect?	STMC1	STMC2	STMCLite	No

Please rate your satisfaction with the following:

	Not satisfied 		Neutral 		Very satisfied 	Comment
STLinux technical training	1	2	3	4	5	
STLinux support (Not including support for STAPI or STKPI/STMediaFramework)	1	2	3	4	5	
STLinux documentation at <a href="http://www.stlinux.com">www.stlinux.com</a>	1	2	3	4	5	
Access to STLinux product information	1	2	3	4	5	
Product delivery mechanism	1	2	3	4	5	
Frequency of product updates	1	2	3	4	5	
STLinux technology (Not including STAPI or STKPI/STMediaFramework)	1	2	3	4	5	
STLinux kernel	1	2	3	4	5	
Ease of use of tools	1	2	3	4	5	
STWorkbench	1	2	3	4	5	
ST Micro Connect 2	1	2	3	4	5	
ST Micro Connect Lite	1	2	3	4	5	

### **Additional comments**

Finally, do you have any other comments?

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Please check this box if you are happy for us to contact you about your responses to this survey.

Thank you for completing this survey, please click on the following Submit button to send the form to [suzanne.evans@st.com](mailto:suzanne.evans@st.com).